

AMSA 3rd Annual Patient Safety and Quality Leadership Institute

4:00 PM – 6:00 PM

Simulation Center: Crew Resource Management, Simulations, and Debriefing

Baber Ghauri, MD

Medical Director, Simulation Medicine

Patient Safety Officer, Center for Patient Safety and Healthcare Quality

Abington Memorial Hospital

Katherine Berg, MD, MPH

Associate Professor of Medicine

Co-Director, University Skills and Simulation Center (UCSSC), TJU

Dale Berg, MD

Professor of Medicine

Co-Director, UCSSC

John J. Duffy, RN, MSN, CCRN

Assistant Professor, Jefferson School of Health Professions (JSHP)

6:15 PM – 8:30 PM

Celebrating Improvement Leadership

Hamilton Lobby-1st Floor

Co-sponsored by the Jefferson School of Population Health and the IHI Open School

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Day Two

Saturday, January 15, 2011

8:30 AM – 8:45 AM	Breakfast 5th Floor Lobby
8:45 AM – 10:15 AM	Understanding Process Improvement: Introduction to Quality Improvement models, Human Factors, and Using Quality Tools <i>Lee Ann Riesenberg, PhD, RN</i> Director, Medical Education Research & Outcomes, Christiana Care Health System
10:15 AM – 10:30 AM	Break
10:30 AM – 11:30 AM	Association of American Medical Colleges: Integrating Quality Initiative <i>David Longnecker, MD</i> Director, Health Affairs Association of American Medical Colleges
11:30 AM – 1:00 PM	Lunchtime Panel: Success Stories of Project Implementation <i>Peter M. Fleischut, MD</i> Department of Anesthesiology, NY Presbyterian Hospital-Weill Cornell Medical College <i>Minda Agubob, EdM</i> Participant, PSQLI 2010 & Consultant, Quality Management Woodhull Hospital <i>Leah Marcotte</i> MD Student, University of Pennsylvania School of Medicine
1:00 PM – 2:00 PM	Getting to High Performance: Leadership and Influence <i>Richard P. Shannon, MD</i> Frank Wister Thomas Professor of Medicine Chairman, Department of Medicine, University of Pennsylvania Health System
2:00 PM – 2:15 PM	Break
2:15 PM – 2:45 PM	Case Study: Toyota Production Systems in the Hospital Setting <i>Boris Rozenfeld</i> MD Student, Drexel University College of Medicine
2:45 PM – 3:45 PM	Organizational Change and Safety Culture <i>Rangaraj Ramanujam, PhD</i> Associate Professor, Owen Graduate School of Management Vanderbilt University
3:45 PM – 5:15 PM	Defining Your Project *Facilitated Breakout Session
5:15 PM – 5:30 PM	Closing Comments
6:00 PM	Relax and Unwind Marathon Grill Bar – 10 th and Walnut Street, 2 nd floor

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Sunday, January 16, 2011

8:30 AM	Breakfast 5 th Floor Lobby
8:45 AM - 9:30 AM	AMSA History and Opportunities <i>John Brockman</i> President, American Medical Student Association
9:30 AM – 10:30 AM	Project Development Part II *Facilitated Breakout Sessions – continue with <i>same</i> groups from Saturday, January 15 th .
10:30 AM – 11:30 AM	How to Create and Deliver Great Presentations & Elevator Pitches <i>Michael Appel, MD</i> North American Safety Education Group
11:30 AM – 12:30 PM	Project Feedback Share with larger group and discuss
12:30 PM – 12:45 PM	Closing Remarks <i>David B. Nash, MD, MBA</i>
12:45 PM – 1:00 PM	Complete Program Evaluations & Program Adjournment

*Breakout Facilitators (9): Boris Rozenfeld, Marina Zeltser, Susan DesHarnais, Lee Anne Riesenberg, David Nash, Jennifer Myers, Michael Appel, John Brockman, Mary Lou Manning